



# Certificate of Approval

This is to certify that the Management System of:

## CORETX Manage Limited

Interchange, 81-85 Station Road, Croydon, CR0 2AJ, United Kingdom

has been approved by LRQA to the following standards:

ISO 9001:2015 | ISO/IEC 20000-1:2011

David Derrick

Issued By: Lloyd's Register Quality Assurance Ltd

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

**Current Issue Date:** 1 October 2016  
**Expiry Date:** 30 September 2019  
**Certificate Identity Number:** 10004925

**Original Approvals:**  
ISO 9001 12 September 1995  
ISO/IEC 20000-1 2 December 2008

Approval Numbers: ISO 9001 – 00004958 / ISO/IEC 20000-1 – 00004959

The scope of this approval is applicable to:

The management and provision of IT services, covering on-site and field based maintenance, repair and support; service desk and contact centre services; infrastructure monitoring and remote server management; hardware lifecycle management; IT security and anti-DDOS services; cloud and data centre hosting services; network infrastructure, voice and connectivity services; and professional services



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# Certificate Schedule

Certificate Identity Number: 10004925

Location	Activities
Interchange, 81-85 Station Road, Croydon, CR0 2AJ, United Kingdom	<p><b>ISO 9001:2015</b> The management and provision of IT services, covering on-site and field based maintenance, repair and support; service desk and contact centre services; infrastructure monitoring and remote server management; hardware lifecycle management; IT security and anti-DDOS services; cloud and data centre hosting services; network infrastructure, voice and connectivity services; and professional services</p> <p><b>ISO/IEC 20000-1:2011</b> The management and provision of IT services, covering on-site and field based maintenance, repair and support; service desk and contact centre services; infrastructure monitoring and remote server management; hardware lifecycle management; IT security and anti-DDOS services; cloud and data centre hosting services; network infrastructure, voice and connectivity services; and professional services</p>
County Gates House, 300 Poole Road, Westbourne, Poole, BH12 1AZ, United Kingdom	<p><b>ISO 9001:2015</b> Data Centre Hosting Services</p> <p><b>ISO/IEC 20000-1:2011</b> Data Centre Hosting Services</p>



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# Certificate Schedule

Certificate Identity Number: 10004925

Location	Activities
Rutland House, 44 Masons Hill, Bromley, BR2 9JG, United Kingdom	<p><b>ISO 9001:2015</b> Provision of Lifecycle Services for IT Assets, including the following processes: Asset register maintenance; Build of assets to agreed image; Logistical management of assets; Maintenance of agreed stock levels; Management reporting; Data transfer requests; and Lifecycle project.</p> <p><b>ISO/IEC 20000-1:2011</b> Provision of Lifecycle Services for IT Assets, including the following processes: Asset register maintenance; Build of assets to agreed image; Logistical management of assets; Maintenance of agreed stock levels; Management reporting; Data transfer requests; and Lifecycle project.</p>



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